

Exemption of Dental Charges

Who Qualifies?

You could receive free dental treatment if you're:

- ✓ Under 19's in full-time education
- ✓ A pregnant woman or has had a child in the last 12 months
- ✓ Claiming Working Tax Credit with a disability or severe disability component, or Child Tax Credit with or without any rate of Working Tax Credit, and your relevant income for tax credit purposes is £15,050 or less, and you are named on a valid NHS tax credit exemption certificate
- ✓ Receiving pension credit
- ✓ An asylum seeker who is supported by the National Asylum Support Service and are named on a HC2 certificate

What is it?

This is where you could receive free dental treatment by applying for an NHS Low Income Scheme or applying for a refund after the dental care.



Patients who are not entitled to free NHS treatment have to pay a specified proportion of the cost.

How To Apply

- 1 Telephone: 0300 330 1343
- 2 Fill in the HC5(D) Refund claim form: NHS dental charges:
<https://www.nhsbsa.nhs.uk/sites/default/files/2025-07/HC5%28D%29%20%28V15%29%20online%20-%2006.2025.pdf>
- 3 Apply for NHS Low Income Scheme:
www.nhsbsa.nhs.uk/nhs-low-income-scheme



Make sure you get a receipt for the amount you paid to claim it back!

How does it work?

Patients who find they were eligible for free or reduced treatment after paying can claim a refund by completing an HC5(D) form and sending it with their original receipt to the NHSBSA.

Is there a time limit to claiming?

You have to claim a refund of NHS dental charges three months from the date of your receipt.

I've just found out I can get free dental care. Can I get a refund on previous treatments?

Download and complete a HC5(D) refund form from the NHSBSA website. Once you've completed this, remember to also provide proof of treatment by attaching your original dental receipt to the form. You should receive a receipt within three months of the payment date.

Does this refund apply to private treatment?

No, there is no help towards private treatment, whatever your income.

Is there a maximum charge?

There is a maximum patient charge and this is currently £372.

How We Can Help

If you live in the Barnsley borough and would like some advice on Exemption of Dental Charges, you can email us or call our advice line:



first.contact@dialbarnsley.org.uk



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